

Service Messaging



To communicate quickly with technicians in the field, Sage 300 Construction and Real Estate (formerly Sage Timberline Office) Service Messaging application is an add-on module to our Service Management software.

Service Messaging allows you to transmit work order details to field techs equipped with alphanumeric paging-enabled devices. Companies with web-enabled paging services are able to send pages to field techs and log each page into a reporting and tracking file. You can renotify technicians by automatically sending a second page and choosing from 40 different fields to customize information you want to send. Service Messaging increases your efficiency and reduces technician travel costs.

Messaging features and efficiencies

- Transmit work order details immediately to technicians equipped with alphanumeric pagers.
- From the field, instantly update the dispatch board with work order status and changes.
- Increase efficiency and reduce technician travel costs.
- Log each page for historical reporting and tracking purposes.
- Easily resend pages at any time.
- Choose from 40 different fields to customize information you send to technicians.

Service Messaging is a part of Sage 300, fully integrated operations and financial software for construction and real estate professionals.

About The Sage Group, plc

We provide small and medium-sized organizations with a range of easy-to-use, secure, and efficient business management software and services-from accounting and payroll to enterprise resource planning, customer relationship management, and payments. Our customers receive continuous advice and support through our global network of local experts to help them solve their business problems, giving them the confidence to achieve their business ambitions. Formed in 1981, Sage was floated on the London Stock Exchange in 1989 and entered the FTSE 100 in 1999. Sage has millions of customers and more than 12,700 employees in 24 countries covering the UK & Ireland, mainland Europe, North America, South Africa, Australia, Asia, and Brazil.

For more information about Sage in North America, please visit the company website at Sage.com. Follow Sage North America on Facebook, [Facebook.com/Sage](https://www.facebook.com/Sage), and Twitter, [Twitter.com/SageNAmerica](https://twitter.com/SageNAmerica).

Benefits

- **Save travel time** by electronically transmitting work orders to field technicians.
- Field technicians can **easily update the dispatch board** without coming back to the office.

For More Information:

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